



Knowledgebase

Working with Add-On Service Packages

If a resold account requires additional disk space, bandwidth, additional domains (virtual hosts) or new ValueApps you can add an add-on to a resold account to allocate these new resources.

Log in to your Reseller Manager by clicking the [Login to Reseller Manager](#) link from the Products page of the Customer Manager, which is located at <https://my.jumpline.com>.

Click **Accounts**

Click on the name of the account for which you wish to add an Add-On.

Click **Edit**

Click the **Apply Service Package and Add/Remove Add-On(s)** box.

Click **Next**

Select the add-ons you wish to add from the Available Add-Ons menu and click the >> button to move them to the Add-Ons menu.

Important Note: Add-Ons must be made available for use with a service package before they can be added to an account.

Click **Next**

Edit the contact information if you wish. A contact email address must be entered.

Click **Finish**

These resources will be immediately allocated and available.

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