



Quick Start Guide

## Plesk

### Updating your Nameservers

The first step in getting started is to make sure that your domain name is pointed to the Jumpline.com nameservers. If you purchased your domain from Jumpline.com, you can skip this step; if your domain is currently registered and pointed to a previous web host, you will need to update your nameservers to reflect the following information with your domain registration provider:

**Jumpline.com s Nameservers are:**

#### Primary Nameserver

**ns1.myhostcenter.com**  
64.6.240.120

#### Secondary Nameserver

**ns2.myhostcenter.com**  
64.6.240.130

Note: It can take up to 48 hours before updates to your domain name will take effect, during this time you may not be able to access your website via your domain name.

#### Accessing your Control Panel

To get started with your new Jumpline.com web hosting account, you should login to and explore the Control Panel. To login, first go to your Customer Manager, located at <https://my.jumpline.com> and click on the My Products section. Now that you re viewing the Products overview, you can

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directly access your Control Panel by clicking the link next to the plan you are working with.

Once you've logged in to your control panel, you can get started by adding your first email account.

### Creating an Email Account

To add an email account, click on **Home** on the left side of the Control Panel, then click **Mail** under the Services section of the page. From the Mail page, click **Add New Mail Name**, then enter the username of the email account that you would like to add (the username is the portion of the email address before the @ sign), and decide on a password.

Additionally, be sure that the **Mailbox** check-box is selected, which will enable email access. Once you've filled out this page, click **OK**. Your account is now ready to receive mail and can be configured in your email software. When setting up your email software, use the following information, along with the username and password you have just added:

Incoming mail server type: POP3

Incoming mail server name: mail.EXAMPLE.COM (enter your domain name here)

Username or Account Name: (where username is the name that you just created, and using your domain name)

Outgoing mail server type: SMTP

Outgoing mail server name: mail.EXAMPLE.COM (enter your domain name here)

### FTP Login Information

To begin publishing your website content to your new account, enter the following information into your FTP client or publishing software:

FTP Server hostname: ftp.EXAMPLE.COM (enter your domain name here)

IP Address: enter your IP address

FTP Username: enter your username

FTP Password: enter your password

FTP Root directory: httpdocs/

You can use the IP address of your account instead of the hostname if your domain is not yet pointed to our nameservers.

If you have any questions as you begin to use your new web hosting account, please feel free to give us a call at 800-651-2028 and we will be glad to assist you. Our customer service agents are available Monday through Friday, 9am to 9pm EST.

